

Rockliffe, Inc.

John Davies
408-879-5600

john.davies@rockliffe.com

<http://www.rockliffe.com>

RODOPI Billing Software

Art Ekroos
858-731-1610

art@rodopi.com

<http://www.rodopi.com>

Shotwell Public Relations, Inc.

Peggy Prater
408-855-8608 ext. 101
peggy@shotwellpr.com

Rockliffe and Rodopi Partner to Provide Integrated E-mail and Billing Solution for Service Providers and Telcos

Tightly-integrated solution speeds time-to-market, reduces costs, increases revenues and improves customer services

Campbell, California and San Diego, California – (July 18, 2002) – Rockliffe Inc., the developer of e-mail and messaging infrastructure software, and Rodopi, the developer of automated provisioning, billing and customer care software, today announced that they have tightly integrated Rockliffe MailSite SP with the Rodopi Billing Software.

Service providers and telcos using this integrated solution have a single, centralized provisioning database for all subscribers. This means that service providers can reduce administration costs and increase revenues by billing subscribers quicker and more accurately. This integration also makes it possible for ISPs to offer a single sign-on (SSO) since e-mail and account passwords will be the same. ISPs do not have to duplicate any data entry or build any programmatic interfaces between the e-mail and billing systems themselves. This means that ISPs can bring their services to market much faster and they can deliver much higher levels of customer service.

Rockliffe and Rodopi have fully integrated the Rodopi subscriber database with the Rockliffe MailSite SP subscriber database. Service providers can now create a subscriber account in Rodopi and the Rockliffe MailSite SP cluster will automatically create a mailbox. As long as the account is active in Rodopi, then the subscriber will be able to send and receive e-mail through Rockliffe MailSite SP.

“We are very excited about this integrated solution for ISPs” said John Davies, Rockliffe’s president and CEO. “Our customers are always looking for ways to save

every penny, and a centralized provisioning database for e-mail and billing helps them cut costs significantly.”

“Since both Rockliffe and Rodopi focus on the same target markets it was the logical step to take. Service providers are looking for reliable, highly scalable solutions that can automatically bill subscribers’ credit cards”, said Art Ekroos, executive VP for Rodopi Software. “With this partnership, we can do just that.”

About Rodopi

Rodopi Software is a worldwide leader for billing, provisioning and customer care automation software for ISP, Web Hosting, Telco and Wireless companies. Offering a robust end-to-end solution that is 100% web enabled, Rodopi is dedicated to helping Internet businesses reduce data-entry errors, expenses and customer churn, while immediately increasing customer service and profitability for an extremely fast ROI. For more information, please visit <http://www.rodopi.com> or call 877-4-RODOPI. Rodopi Software is a division of Abacus America, Inc., founded in 1992 and headquartered in San Diego, California. For more information visit <http://www.rodopi.com>.

About Rockliffe

Rockliffe is a leading developer of scalable messaging and e-mail infrastructure software for Internet Service Providers, Application Service Providers and corporations. Established in 1995 and based in California’s Silicon Valley with European headquarters in Leeds, UK, Rockliffe has several thousand customers hosting more than 15 million mailboxes. These include leading service providers such as Digex and Intel Online Services, unified messaging providers such as Call Sciences, and large enterprises including AT&T, Cambridge University, and UK government departments. In April 2001, Rockliffe announced a strategic relationship with Compaq Computer Corporation to jointly develop and market Rockliffe's MailSite for the Compaq NonStop Himalaya platform. For more information visit <http://www.rockliffe.com>.

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